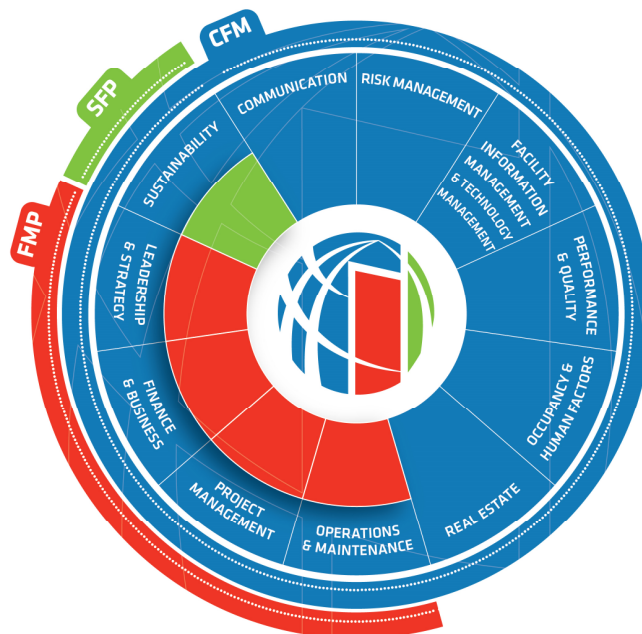


FACILITY MANAGERS SKILLSETS

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The 11 core competencies of Facility Management:

- Occupancy and Human Factors
- Operations and Maintenance
- Sustainability
- Facility Information and Technology Management
- Risk Management
- Communication
- Performance and Quality
- Leadership and Strategy
- Real Estate
- Project Management
- Finance and Business



THE CORE COMPETENCIES OF FACILITY MANAGEMENT

- Facility Management Professional
- Sustainability Facility Professional
- Certified Facility Manager